

Tips and information about your Kangen Water® system

There are numerous features and limitless information to learn about your Kangen Water® system. In order to assist you as one of our distributors we hope that you find the information included in this document useful and a beneficial start when it comes to being knowledgeable about your Kangen Water® system.

Firstly, there is a wealth of knowledge to be found on Enagic's website (www.enagic.com). As a new distributor you will have access to the **Distributors Section**. Your sign-in ID is your distributor ID number and you will be required to request a password by clicking the link. From there you can access further information not accessible to the public and also download application forms and accessories order forms by clicking **Document Download** and then clicking on the **Australian Flag**. For international sales please click on the respective managing office's country flag.

The Two Golden Rules

1. Remove the electrolysis enhancer tank before moving your machine

Like with all electronics, leaked fluids can cause damage to the circuitry and the internal parts of your machine. Please always remove the electrolysis enhancer tank when moving or transporting your machine (this includes moving around the bench, too). If you do not remove the tank and your machine is damaged by the enhancer, the damage that occurs is not covered under your warranty and can be very expensive depending on the damage.

2. Never run warm or hot water through your machine

There is a risk of ruining your machine if you run hot water through your machine. If you run hot water through your machine it will prompt you to turn it off. In the event that you accidentally run hot water through your machine briefly you most probably have not damaged your machine however; depending on the length of the time the water was run through the machine, your filter could be ruined, please be cautious.

Notice of Cleaning

The machine will clean itself out after a total of 15 minutes of usage, and when you switch from Strong Acidic water to any of the other types of waters, and when your machine has been sitting for a 24 hour period or more. Whenever you see "Notice of Cleaning," **turn the tap on while the diverter is in the Ion position and allow the water to run until the cleaning notice goes away**. This usually takes about 30 seconds. This procedure is necessary for the maintenance of the machine.

Important: ALWAYS allow the machine to clean itself after making Strong Acidic water to prevent this highly acidic substance from soaking on the plates. If this happens repeatedly without proper maintenance, the plates can eventually become damaged. After making strong acidic water, change back to drinking water and run water through the machine until it goes back into Kangen mode.

E-cleaning

E-cleaning is performed using the citric-based powder sachets (6 packs) included when you purchase your machine. We recommend you clean your machine every 4 weeks depending on the quality of your water and usage. The more water you produce, the more often and sooner you will have to clean your machine. Calcium is attracted to our plates and tends to build up inside of the machine. If not removed in a timely matter, your flow from your flexible hose will be restricted, and if left too long, you could ruin your plates. Like anything else, care is essential to ensuring the best performance and longevity of your machine. Protect your investment by taking the simple steps in properly maintaining your Kangen Water® ionization system.

Deep cleaning

Deep cleaning is a heavy duty version of the E-cleaning process performed by an Enagic technician at the head office. It is recommended that you have your system deep cleaned once a year to remove any hard, built up calcium or deposits inside your machine. This will ensure that your machine will last you 15-20 years.

Tank water/ Well water

As certain minerals need to be present in the water for the electrolysis process to occur, your Kangen Water® machine may not work with tank water if the pH of your tank water is too low. In general, cement tanks contain the necessary minerals for the electrolysis process, however plastic tanks do not. Upon testing and finding that the pH of your tank water is too low we recommend a pre-filter which can raise the pH of acidic water. All Kangen Water® machines are calibrated to take in neutral pH water in order to get the correct alkaline levels.

Machine Maintenance

It is necessary to maintain your machine on a regular basis in order to sustain its maximum effectiveness. The important steps for machine maintenance include:

- Regular e-cleaning every 4 weeks
- Deep cleaning once a year
- Running beauty water daily for 10-15 seconds
- Running the cleaning cycle after running strong Acidic water and strong Kangen Water

Pre-filters

All water is not the same. Sometimes water needs to have additional filtering or its pH raised in order for it to work with your Kangen Water® machine. Enagic's colour-coded filters are:

Purple: This is a KDF triple filter which we recommend as the base colour with all combinations.

Blue: This is a macron sediment filter which removes grit and dirt.

Orange: This is an acid neutralizer which raises the pH of low pH waters.

Green: This is an ion exchange filter which removes grains and hardness.

Grey: This is a fluoride reduction filter. It removes approximately 90% of fluoride.

Pre-filter Combinations

There are some common combinations which should rectify certain problems which you might have with your water depending on your situation.

- **Purple and Blue**: To be used as a general additional filter if you are on town/city water. Use this combination to further filter your water of possible fine dirt and deposits.
- **Purple and Orange**: To be used to raise the pH of your water. This combination is good if you are on tank/well water.
- **Purple and Green**: This combination is good to soften water if you live in an area with hard water.
- **Purple and Grey**: To be used as a general additional filter if you are on town/city water and you would like to remove approximately 90% of fluoride.